FREQUENTLY ASKED QUESTIONS:

1. **Gmail doesn't just provide a mail address with numbers, what should I do?**
Answer:
> A new gmail account must be created with a username including your Baskent University Student Number and a letter or lastname at the end of it
> (Ex: 21898543a@gmail.com or 21898543akbay@gmail.com).

2. We are expected to do something continuously in the middle or before the exam; Enter e-mail, text message will come, enter password, upload pictures, and they will not be counted if the time expires. For the first time we will take the exam in this way and we will not have a margin of error either.
Answer:
> The EXAM LINK will be active at 10:00 on Thursday, 28th of May, 2020. The student must have completed the following, at least one day before the exam (Wednesday, 27th of May, 2020).

a. Please write down your Gmail information (USER NAME-PASSWORD) aside.
b. Please write down your ICT100 section number aside as it is indicated in the class schedule when you log in your Student Information System (BUOBS) account.
c. Please write down your password to be sent to you via text message on Wednesday, 27th of May, 2020.
d. Make sure that the photo of your student ID (.jpg, .png extension and MAX 100 KB) will be available on your computer desktop (Principles for Final Exam - Article 4).

3. Will I register this e-mail in the system as a new e-mail or will I use it only in the link that will appear for the exam?
Answer:
a. You do not need to register your new mail address in any system.
b. You need to click on the **EXAM LINK** that will be announced on the exam day and time (10:00) on btu.baskent.edu.tr. You will be asked to enter your gmail account (with the USER NAME-PASSWORD) and you will be directed to the exam.
c. You will be asked to upload your ID card photo on the **EXAM**. You will also be asked to write your ICT100 section number as indicated in BUOBS and the password that is sent to you via text message.
d. When the 1st Part is over, you will see the 2nd Part's link. You will click or pass the address to the internet address bar with copy-paste.
e. Likewise, when the 2nd Part is over, you will see a survey link and click on it.

4. We are told that we need to take a photo of our Student ID and upload it to the system, but I lost my student ID with my wallet and I could not go to school because of Covid-19. What should I do?
Answer:

You can get a screenshot (.jpg, .png extension and MAX 100 KB) of your Student Information System (BUOBS) profile page (the one with photo and personal information) where you login with your Baskent University student number and password and upload it to the system.

5. Can I finish the exam on time?
Answer:

The exam will be held ONLINE for the first time. The duration of the exam is determined to be completed by the student who knows the subjects, who followed the lesson and completed the homeworks on time even did not attend the live classes. The student in this situation will definitely complete the exam.

6. How does ICT100 Final Exam differ from the other courses' final exams?
Answer:

Since approximately 3500 students will take both BTU100 / ICT100 Final Exams, the exams will be held via Google.

7. I live in a village and the internet is slow. If I lose the connection, will I be able to get back into the system?
Answer:

You can re-enter the 1st Part of the Exam by clicking on the EXAM LINK during 10: 00 to 10: 20 as announced on the website (btu.baskent.edu.tr). Similarly, 2nd Part of the Exam during 10: 20 to 10: 50 and Survey during 10: 50 to 11: 00. However, as soon as you press the "send" button for each of the three, you will have no return to questions and you should have pressed the "send" button before each of the three ending times.

8. I live in a village and the internet is slow. If I can not take the final exam, may I take the Make-Up Exam?
Answer:

The students who will provide an official document (Ex: Health Report) for his/her absence in the final exam, can take the exam as in the case of face-to-face exams. He/she should upload his/her official document by clicking MAKE-UP Exam Link on the website btu.baskent.edu.tr, which will be announced on Friday, 29th May, 2020. Then the student will get a response via email and informed about the details of the exam.

9. I cannot download the free MS-Access program. Could you please help?
Answer:

MS-Access program is not within the scope of Microsoft Office365 products that can be downloaded under license in accordance with the campus agreement between our university and Microsoft company. The student must reach the trial version with his / her own possibilities by creating and testing MS-Office 365 account with the student number mail address. Below are a few links to download the program for free;

1) Please CLICK (or CLICK) for Windows.

2) Please CLICK for Mac.

Please CLICK to download other licensed MS-Office 365 programs. All information is on your Moodle page.

10. I live in a village, I do not have a computer, I do not have an internet either. So, I cannot take the exam. Could you please help?
Answer:

You have 2 options;

a) If you have a university library in your town and if it is open, or if you have computer but not internet connection, you can make a search on how you can take advantage of using the computer-internet facilities of these places before the exam by consulting to municipalities or local management. Then, you can take the exam applying all the health cautions (mask-gloves).
b) If you cannot take ICT100 exams, then it means that you may not be able to take any other exams either and/or follow the courses online. If this is the case, please CLICK the link.

11. What should I do if I cannot pass the final exam since I am in the final phase of my studies and will be graduated in a few months?
Answer:

You must take the Single Course Graduation Exam.

12. Are we going to complete Part 2 online in the Final Exam within the given time? Or will we make it ourselves at home and load it during that time?
Answer:

Final Exam Part 2 is expected to be completed and loaded online simultaneously within the given time.

OUR EXAM IS TESTED BY OUR EXPERT INSTRUCTORS.

IMPORTANT NOTE

Please read the PRINCIPLES OF FINAL EXAM published on the link DETAILS

Please contact for your questions

btu100@baskent.edu.tr